

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Additional Estimates Hearings February 2016**  
**Communications Portfolio**  
**nbn**

**Question No: 136**

**nbn**

**Hansard Ref: Written, 22/2/2016**

**Topic: FTTN SAM - Ready for service timeframes**

**Senator Urquhart, Anne asked:**

In its answer to Question on Notice number 98 from October 2015 estimates, NBN Co states that “from the moment you issue a contract design” to a delivery partner it takes 15 to 20 months to get an FTTN SAM to ready for service.

- (a) Does NBN Co expect this timeframe to improve?
- (b) How long is the construction component in this timeframe (i.e. how long does construction take from the moment NBN Co issues a build contract)?

**Answer:**

- (a) nbn expects that this timeframe will improve as we and our delivery partners optimise our processes.
- (b) The period from nbn issuing a build contract to ready for service can vary greatly depending on the size and complexity of an individual service area module (SAM).